

# QUICK FACTS & FREQUENTLY ASKED QUESTIONS

## QUICK FACTS

- **50% Deposit of your total bill is required to secure all events**
- **The remaining balance for all events are due 14 days prior to your event.**
- **If the remaining balance of your event is not paid 14 days prior to your event, your event will be canceled and all funds collected will be forfeited.**
- **All Delivery & Setup and Full Service options include cutlery and dinnerware**
- **We are Licensed and Insured (Documents can be provided upon request)**

## FREQUENTLY ASKED QUESTIONS

1. **Is my deposit refundable? Yes! Your deposit is fully refundable up until 30 days prior to your event. All refund request after 30 will be subject to the contracted fee assessments.**
2. **I don't see my desired menu. Can you provide it? Yes! We will work to provide requested selections not listed on our menu. All menu request may not be granted.**
3. **Do you provide a Wait Staff? No! We do not conduct any Wait Staff nor Janitorial duties for event. We are solely responsible for our utilized areas of service.**
4. **Do you offer Cake Cutting services? No; we do not provide any Cake Cutting Services.**
5. **How soon should we book with you? We book up fast, especially on weekends so I strongly encourage you to check availability and place a deposit as soon as you can to secure your desired date.**
6. **What is the best way to communicate with you? Email is our preferred method of communication. Please allow up to 24 hours for a response.**